



External Communication

March 17, 2020

COVID-19 Status at Trident

To Our Valued Customers:

It is our sincere hope that this email finds you, your families and your coworkers in good health as we navigate through these challenging times.

Trident would like to assure you that our company is strong, fully staffed and operating to the best of our ability. Our management team is working hard to maintain a consistent flow of materials to support you.

To reduce any health risk, we are following the guidance offered by the [CDC](#) for dealing with **COVID-19**.

Currently, we find many schools, entertainment venues, public spaces and retail establishments either closed or operating with restrictions. There is always a possibility that both state and the federal government will take more aggressive action and curtail all “outside the home” activities including the expansion of business closures throughout the state and/or country.

We encourage you to take this into consideration when placing orders that are not scheduled for immediate delivery.

Our customer service team will always do our best to keep your supply of parts flowing. If there is any change in this status we notify you promptly.

Thank you again for your loyalty.

Please stay safe and be well,

James Maher
President

(215) 293-0700

TridentDirect.com